



**【Important Notice】”Re : Implementation of strict password policy and webpage timeout monitoring”**

Thank you for choosing Southwest Securities (HK) Brokerage Limited and Southwest Securities (HK) Futures Limited.

To better protect your online trading accounts and to comply with regulatory requirements for online transactions, Southwest Securities (HK) Brokerage Limited and Southwest Securities (HK) Futures Limited (“SWSI”) will implement a new series of online trading system security measures. The strict password policy and webpage timeout mechanism will be effective from 27 July 2018.

Details of the new security measures are as follows:

1. Password **must be changed** after implementation of new security measures;
2. Password length should be 8-16 characters;
3. Password should contain English letter(s) and Number(s);
4. You will be regularly prompted to change the password every 180 days, and will be reminded 7 days in advance;
5. The latest 3 sets of passwords cannot be reused;
6. The account will be locked after 5 consecutive failed login attempts. Please contact Customer Services Department for assistance;
7. Re-login will be required after system timeout. Timeout length can be customized in system settings.

To ensure smooth transition to the new security measures, you are advised to login and change the password at your earliest convenience.

Should you have any queries, please contact our Customer Services Hotline at (852)2238 9238 or via email [swsc\\_dept\\_cs@swsc.hk](mailto:swsc_dept_cs@swsc.hk).